

## LAMMERGEIER STUDIO BOOKING FEE TERMS

At the time of booking a tattoo appointment at Lammergeier Studio, there is a required Booking Fee that must be placed to reserve the clients appointment. This booking fee is \$50 for appointments under \$300 and \$100 for appointments \$300 and above. The amount paid will then be credited towards the total cost of the tattoo. **The Booking Fee for Lammergeier Studio is non-refundable.** If the client must reschedule the appointment, the booking fee can only be transferred in full if the request to reschedule is **no less than 48 hours** prior to the date booked. Under 48 hours and a new booking fee must be placed. Client is allowed two(2) consecutive reschedules. If more than two consecutive reschedules occur, a new booking fee may need to be paid. The Client must keep an appointment on the books, it cannot be left open ended; If it were, this would be considered a **cancellation** and a new booking fee would need to be placed if the Client chooses to schedule again in the future. **In the event of a cancellation, the client forfeits the tattoo design they have chosen and it will become available for others to book.**

If the client is 15+ minutes late to their appointment or cancels under 2 hours prior, this is considered a "no show." If a "no show" occurs, Lammergeier Studio will keep the paid Booking Fee and the Client may be charged up to the full cost of the appointment. If at any time the Client cancels their appointment post placing the booking fee; the booking fee is still completely non-refundable with no exceptions and will be kept by Lammergeier Studio.

\*If at any time the client does not show up to an appointment without contact prior, the client is subject to being barred from rescheduling in the future.\*

### SICKNESS AND COVID-19:

\*If you, the client, are showing symptoms of a cold, flu or COVID-19 or if you have been around anyone that has had COVID-19 within the last 7 days, you must reschedule your appointment. In this instance, the Booking Fee will be transferred without penalty provided that you, the client, alerts Lammergeier Studio as soon as possible with no delay. This leniency will only apply to one reschedule. Being 15+ minutes late to your appointment or rescheduling under 2 hours before your appointment will still require a new booking fee, regardless of reason. If client chooses to fully cancel their appointment due to any reason after paying the Booking Fee, there are no refunds.

\*If Lammergeier Studio must close again for any reason relating to COVID-19 or future public health crisis', the Booking Fee is still completely non-refundable. Although it is non-refundable, in the instance of a closure, the Booking Fee can be held and transferred at any time within a year upon reopening.

By paying the booking fee, you, the client, agree to the terms stated above.

